



DecisionQuest[®]
A U.S. Legal Support Company

Fully Managed Remote Arbitrations

When it comes to remote arbitrations, our experience, specialized knowledge and resources are unmatched. Our team has more than 500 collective years of experience consulting on 20,000+ trials, hearings and arbitrations. From technology consulting to equipment testing, setup, management and platform facilitation, we have you covered.



For the entirety of your proceeding, leverage a well-seasoned arbitration technician for round-the-clock availability, dedication and support to ensure that the only thing you need to focus on is your presentation and questioning. Whether hosting a training or preparation session, testing a witness' setup, troubleshooting a connection or seamlessly presenting exhibits and deposition testimony in realtime, our team can help ensure your proceeding goes as smoothly as possible.

- Technology consulting, preparation, planning and recommendations
- Platform recommendations, setup, testing and training
- Digital exhibit handling plus ongoing management
- Playing deposition video for testimony or impeachment
- Technical support for the duration of your proceeding
- Equipment recommendations and rentals



RELIABLE & FLEXIBLE

During a remote arbitration, everyone including the witnesses, arbitrator, clients and attorneys can participate and interact as if they were in the same room – but from the comfort and safety of their home or office. With tools and functionality that mirror in-person proceedings, including on-screen annotations and realtime exhibit sharing, we make it easy to participate in a remote arbitration.



DIGITAL EXHIBIT HANDLING

Introduce exhibits in realtime through trial presentation software by leveraging one of our experienced Trial Technicians. They can facilitate the presentation of exhibits through screen sharing and seamlessly performing document callouts, highlights, and annotations. Prior to the arbitration, you can create, manage and share exhibit binders with InstantExhibit+ by U.S. Legal Support. Our secure online exhibit repository allows all parties have access to view and download the exhibits at their convenience.

TECHNOLOGY CONSULTING, SETUP & MANAGEMENT

Our Trial Technicians are well versed in state-of-the-art technology and keenly conditioned to the nuances of continuously evolving remote arbitration protocol and procedure.

- Technology consulting and setup, including defining and setting up preferences per participant, providing equipment rentals and logistical planning
- Seamless, on-the-fly document highlights, annotations and side-by-side comparisons based on directives
- Coordinating attorney and witness practice sessions and platform training to ensure parties are comfortable with the process and equipment



DISPLAY DEPOSITION TESTIMONY

Our team is adept at preparing video depositions for both testimony and impeachment purposes. If you have a witness who cannot appear virtually, we can consult with you to prepare the most effective video presentation of their deposition. Additionally, we can prepare designations and play them on-demand.